

COMMUNITY
COMPASSION
COLLABORATION
RESPECT
GROWTH
KNOWLEDGE

ANNUAL REPORT



Associated Youth
Services of Peel
Les Services Associés
pour les Jeunes de Peel

Child and Youth Mental Health
& Youth Justice Services

Services de soutien en santé
mentale pour les enfants et les
jeunes et de justice pour la jeunesse

2025-2026

AYSP Land Acknowledgement

AYSP serves children, youth and families across the Peel, Halton, Dufferin and Toronto Regions situated on the territories of the Anishinabek (An-ishin-abek), Huron - Wendat (Her-on - Wen-dat), Haudenosaunee (Hoed-eno-show-nee), Ojibway (Oh-jibway)/Chippewa (Chip-peh-wah), the Mississaugas of the Credit, Wendake - Nionwentsio (When-dah-kee / Nye-on-went-see-oh), AttiWonderonk (At-ti-wan-da-rok), and Tionontati (Tee-oh-nahn-tah-tee) peoples.

These areas are covered by Treaty 13: the Toronto Purchase Treaty, Treaty 19: the Ajetance Treaty, the Haldimand Deed of 1784, and Treaty 18: The Nottawasaga Purchase. Indigenous peoples in past and present generations have nurtured and cultivated this land, the land where we live and work.

We acknowledge our Canadian history as a part of Turtle Island involves settler colonialism and oppression of Indigenous peoples. Within the helping profession we acknowledge the specific impact of oppression of Indigenous children, youth and families in our regions and those that we service.

The Truth and Reconciliation Commission has published 94 calls to action to respond and to recognize the rights of the original and current Indigenous inhabitants of the land. We invite all to reflect on one's personal accountability and how to engage in action towards the decolonizing of Indigenous peoples, communities and land.

AYSP Vision

Children, youth and families living lives of possibilities.

AYSP Mission

Support and empower children, youth and families, enabling them to navigate their path to the future.

AYSP Values

COMMUNITY

Offering a sense of belonging for all.

We build meaningful connections to best understand clients and their world.

Our approach helps clients succeed where they live, play, learn and work.

We proudly provide services free of charge to the residents of our service communities.

COMPASSION

Incorporating empathy as we find the best way forward.

We meet people where they are at.

We provide solutions, not labels.

We hold ourselves and others accountable.

COLLABORATION

Partnering with others to ensure clients get what they need.

We are committed to finding optimal solutions.

We actively work with all those who can positively contribute.

We embrace different ideas to create the best possible outcome.

We deliver on our promises.

RESPECT

Valuing who you are right now.

We appreciate people for their true selves.

We believe situations do not define the person.

All are welcomed, honoured and celebrated.

GROWTH

Unleashing the full potential of others.

We create opportunities for clients to develop.

We offer counselling and support in a strength-based environment.

We equip clients with skills to navigate barriers.

KNOWLEDGE

Empowering others through information.

We openly share our expertise.

We are transparent with all our communication.

Our practices are evidence-based and evidence-informed.

President's Message

It is an honour to join you tonight as President of the Board of Directors for Associated Youth Services of Peel. On behalf of the Board, I would like to thank you for being here as we mark AYSP's 40th year of service to children, youth and families in our community.

Reaching this milestone provides an opportunity to reflect on the growth, resilience and impact of this organization over the past four decades. As we look back on 2025–2026, I am proud of the dedication demonstrated by our staff, volunteers, students, community partners and supporters, all of whom continue to play an important role in helping AYSP fulfill its mission.

Throughout the year, AYSP remained focused on delivering accessible, high-quality services while continuing to implement the priorities outlined in our Strategic Plan. The agency's newly established Mission, Vision and Values have helped strengthen our organizational culture and provide a clear foundation for the work we do every day. It has been encouraging to see these principles reflected not only in our services, but also in our relationships with clients, families, staff and community partners.

This year, we continued to enhance our operational practices through ongoing improvements to technology, data collection and quality assurance processes. These efforts provide us with greater insight into the impact of our services and help us identify opportunities for growth, innovation and continuous improvement. AYSP has also aligned with the new Ontario Not-For-Profit Corporations Act, which modernizes the rules for organizations like ours and makes governance more clear and efficient.

In 2025-2026, AYSP supported more than 1,300 Children's Mental Health clients and nearly 1,400 Youth Justice clients. Our hybrid service model continues to provide flexibility and accessibility for those we serve, ensuring services remain responsive to client needs and preferences

while maintaining continuity of care.

The quality and effectiveness of AYSP's programs continue to be reflected in strong outcomes. Both our mental health and youth justice programs achieved successful completion rates exceeding 83 percent. These results represent more than statistics; they represent children, youth and families making

**The strength of AYSP
has always been rooted
in the dedication of our
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positive changes and building stronger futures with the support of our dedicated team.

Behind these outcomes is a remarkable group of staff whose professionalism, compassion and commitment make AYSP's work possible. The agency continues to benefit from a stable and experienced workforce, with more than half of our staff having served the organization for over five years. Their knowledge, mentorship and dedication are essential to maintaining the high standard of care AYSP is known for throughout the community.

Additionally, we are grateful for the contributions of our Youth Engagement Committee and Family Engagement Committee, whose perspectives continue to inform and strengthen our work.

We also extend our sincere appreciation to our funders and supporters, including the Ministry of Health, the Ministry of Children, Community and Social Services, the Ontario Trillium Foundation, the Region of Peel and our many community donors. Their ongoing investment enables AYSP to continue delivering meaningful and impactful services across our community.

Our partnerships also remain central to our success. We are grateful for the collaboration of community agencies, schools, healthcare providers, justice partners and social service

organizations. Together, we create stronger pathways to support and help ensure children, youth and families receive the care and services they need.

As we prepare for accreditation in the coming year, AYSP has undertaken important work to review policies, strengthen operational practices and support continuous learning across the organization. These efforts position us well for the future and reinforce our commitment to excellence, accountability and innovation.

As we mark this significant milestone in AYSP's history, we do so with gratitude for the many individuals who have contributed to the organization's success over the past 40 years and with optimism for what lies ahead. The strength of AYSP has always been rooted in the dedication of our staff, the trust of the families we serve, and the support of our partners and community. We look forward to celebrating with you in the months ahead!

Thank you for your continued commitment to our mission and for the important role each of you plays in helping AYSP make a difference in the lives of children, youth and families.

JUDITH LABELLE

Board President

Board of Directors

JUDITH LABELLE

Board President

Judy is a health, environmental and social sustainability leader with many years of experience working with communities in Peel Region. She is currently the Director of Newcomer Services at Indus Community Services, a not-for-profit settlement agency in Peel, and a member of the Peel Community Benefits Network. Judy began her career at Peel Region as a Public Health Nurse and went on to be a manager in both Public Works and Health Services before becoming an Advisor of Corporate Social Responsibility. For many years, Judy partnered with AYSP in support of children and youth and their families, including as a member of the former Youth Justice Coordinating Committee. She has extensive volunteer experience in Peel and Halton regions and has been a member of AYSP's Board of Directors since June 2019.

JOEL CHACHA

Board Vice-President

A retired mediator with the Landlord and Tenant Board, Joel has extensive experience in interest-based mediation, conflict resolution and negotiation. He has excellent negotiation skills acquired through knowledge of conciliation and mediation techniques and practices, interpersonal communication and analytical skills. Joel has a proven record of credibility and objectivity in dealing with, and helping resolve, issues between parties of opposing views. Joel has volunteered with Peel Children's Aid Society as a Board Member. Prior to becoming a Board Member at AYSP Joel served on AYSP's Youth Justice Committee. Joel is a founder and Executive Director of Teamwork Children's Services International Inc. He is a member of the Board of Directors, Teamwork Ministries International Inc. and Teamwork City of Hope.

SOLOMON OWOO, FCCA, CIA

Board Treasurer

Solomon is a Finance and Business Professional with over 20 years of specialization in finance, audit, governance, performance management, financial management, compliance, and investigations. Solomon's desire for continuous improvement, strategic thinking, and a results-oriented approach, coupled with his core values of integrity and excellence, have shaped his personal and professional life. Solomon has led various initiatives including department restructuring, overseeing product warehouse and logistics, pioneering audit and business control functions, policy integration and implementation for mergers, financial planning and analysis, leading capital projects, and providing financial guidance to all levels of management and Boards. Solomon's experiences gained in North America, Europe, and Africa, span across the public and private sectors, public accounting, healthcare, technology, and other sectors. Solomon has been volunteering for many years and was previously a Board Member, and Chair of the Finance Committee, with Peel Children's Aid Society.

MICHELE BRUBACHER, CHRL, SHRM-CP, CDMP

Michele is a Certified Human Resources Leader with experience working in various sectors (Corporate, Public, Private, and Non-Profit). Having extensive knowledge, experience and responsibility in actively managing people and resources, Michele is able to independently analyze and resolve unexpected challenges innovatively. Michele's ability to recognize and consider the Big Picture to obtain "win/win/win" outcomes assists AYSP with internal and external organizational needs.

AVIK GHOSH

Avik is a lawyer and the founder of Ghosh Litigation, a law firm he established in 2012. Ghosh Litigation is an Agent firm for the Public Prosecution Service of Canada. The firm also has a criminal defence practice. Prior to starting his own firm, Avik worked at two prominent Toronto-based criminal defence firms. In both his duties as defence counsel and prosecutor Avik champions youth justice issues and takes an active role encouraging rehabilitation and directing youth on a prosocial path. Avik was called to the Bar in 2006 after graduating from Queen's University law school. Avik is a frequent lecturer and guest speaker at continuing legal education programs.

FRANCES MONARDO

Frances was called to the Bar in 2010 after graduating from the University of Ottawa's law school. Since then, she has been practicing primarily as a criminal lawyer. During this time, she worked with the Ministry of the Attorney General and the Public Prosecution Service of Canada as a provincial and federal Crown Attorney, respectively. Currently, Frances is staff Duty Counsel with Legal Aid Ontario for the Brampton courthouse where she has served since 2017. As Duty Counsel, she has taken the lead role in the Alternative Resolution Court whose focus is individuals with mental health and other vulnerabilities. As a result of this role, Frances works closely with the Canadian Mental Health Association in Peel, in addition to being a member of the Alternative Resolution Court and Human Services and Justice Coordinating committees.

Financial Overview

March 31, 2026 with comparative figures for March 31, 2025.

STATEMENT OF FINANCIAL POSITION	2026	2025
Assets		
Current assets:		
Cash	\$1,130,481	\$2,120,703
Accounts receivable	62,348	121,543
Prepaid expenses and other current assets	59,239	60,594
Total current assets	1,252,068	2,302,840
Non-current assets:		
Capital assets	266,796	252,929
Deposits	52,346	52,346
Total non-current assets	319,142	305,275
	\$1,571,210	\$2,608,115
Liabilities and Net Assets		
Current liabilities:		
Accounts payable and accrued liabilities	\$1,085,053	\$2,329,966
Deferred revenue	281,734	63,758
	1,366,787	2,393,724
Net assets:		
Invested in capital assets	266,796	252,929
Unrestricted	(62,373)	(38,538)
	204,423	214,391
	\$1,571,210	\$2,608,115

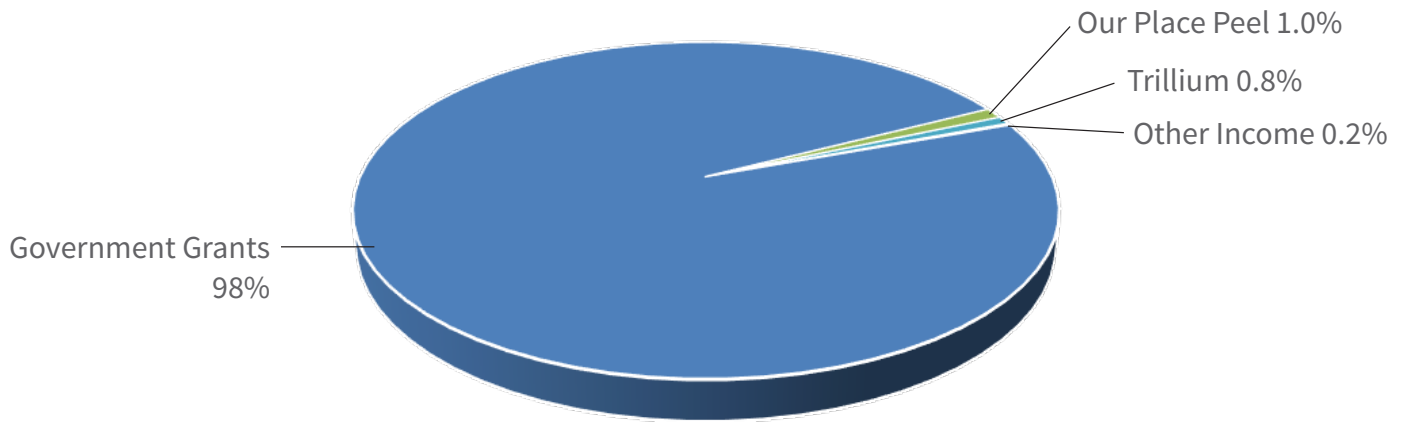
For the 12 months ended March 31, 2026.

With comparative figures for the 12 months ended March 31, 2025.

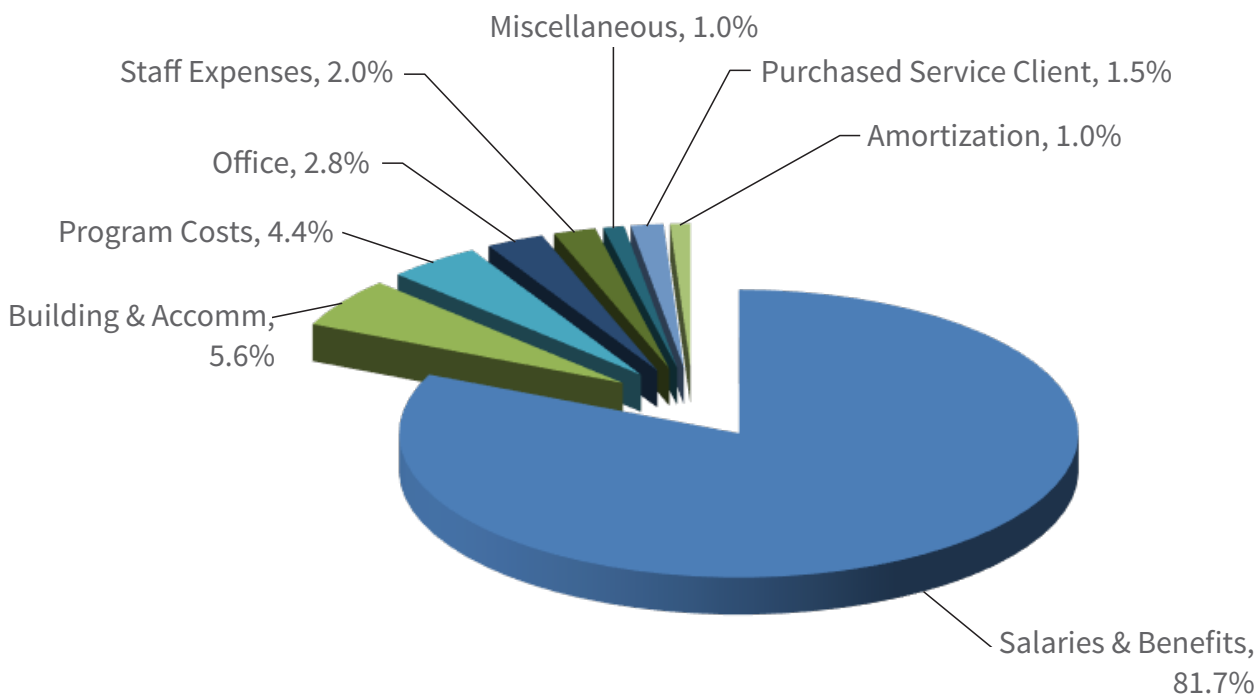
STATEMENT OF REVENUE & EXPENDITURES	2026	2025
Revenue:		
Government grants	\$9,551,314	\$8,963,502
Our Place Peel	100,000	99,460
Trillium Grant	76,100	-
Interest and other income	10,678	7,321
Charitable contributions	6,313	4,934
	9,744,405	9,075,217
Expenditures:		
Salaries	6,913,294	6,371,125
Benefits	1,057,195	928,577
Purchased service - client	150,346	74,131
Building accommodation	543,964	565,133
Office	268,970	342,754
Travel	39,942	32,646
Program costs	432,564	355,223
Staff training	157,283	237,911
Purchased services - non client	29,700	53,400
Insurance	67,526	67,452
Amortization	93,589	91,587
	9,754,373	9,119,939
Excess (deficiency) of revenue over expenditures	\$(9,968)	\$(44,722)

Revenue & Expenses

AYSP 2025-2026 Revenue



AYSP 2025-2026 Expenses



Children's Mental Health Services – Service Data

Service Data

Clients Served 2025 - 2026



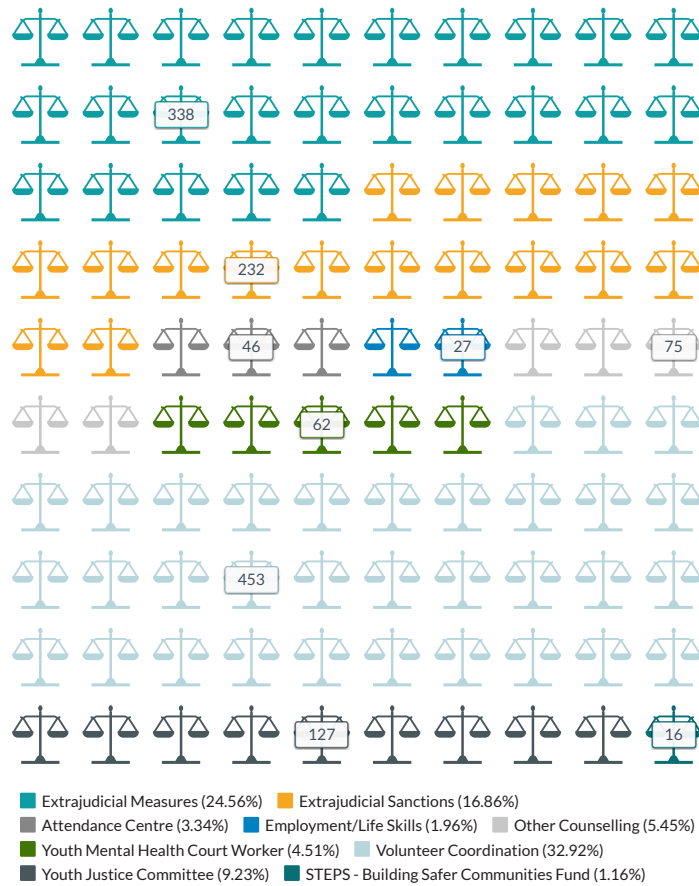
- Counselling/Therapy Services (46.74%)
- Family Capacity Building & Support (4.43%)
- Intensive Treatment Services (16.88%)
- Targeted Prevention (15.23%)
- Residential Placement Advisory Committee (0.3%)
- Community Capacity Building (4.43%)
- Alternative Dispute Resolution (12%)

Year ended March 31, 2026

AYSP PROGRAM NAME	CLIENTS SERVED 2025 - 2026
A349 - Counselling / Therapy Services	623
A351 - Family Capacity Building & Support	59
A353 - Intensive Treatment Services	225
A356 - Targeted Prevention	203
E750 - Residential Placement Advisory Committee (RPAC)	4
E753 - Community Capacity Building	59
E754 - Alternative Dispute Resolution	160
	1333

Youth Justice Services – Service Data

Clients Served 2025-2026

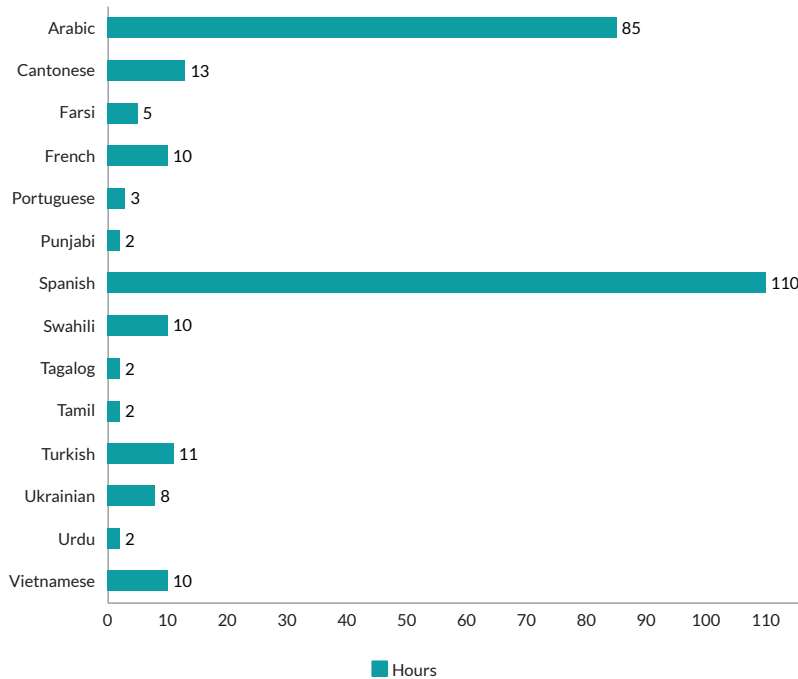


Year ended March 31, 2026

AYSP PROGRAM NAME	CLIENTS SERVED 2025 - 2026
E780 - Extrajudicial Measures (EJM)	338
E782 - Extrajudicial Sanctions (EJS)	232
E786 - Attendance Centre	46
E800 - Employment Life Skills	27
E803 - Other Counselling	75
E835 - Youth Mental Health Court Worker (YMHCW)	62
E850 - Volunteer Coordination	453
Youth Justice Committee (Dufferin, Peel, Toronto)	127
STEPS - Building Safer Communities Fund	16
	1376

AYSP Provides Service in Multiple Languages

Hours of Non-English Service by Language



Year ended March 31, 2026

Over 98% of the more than 500 respondents to Client Satisfaction Questionnaires indicated they received service in the language of their choice. The number of non-English Service Hours varies from year to year, based on client need. The above chart shows hours of service provided by professional interpreters. Some clients are served in languages other than English by multi-lingual staff members.

LANGUAGE	HOURS OF NON-ENGLISH SERVICE 2025 - 2026
Arabic	85
Cantonese	13
Farsi	5
French	10
Portuguese	3
Punjabi	2
Spanish	110
Swahili	10
Tagalog	2
Tamil	2
Turkish	11
Ukrainian	8
Urdu	2
Vietnamese	10
	273

AYSP Volunteers

AYSP's Volunteer Program is excited to share another incredible year of volunteerism and community impact. Throughout the year, our dedicated volunteers contributed their time, skills, and passion in a variety of roles, from facilitating one-to-one life skills and psychoeducational programming to co-facilitating groups for children, youth, parents, and caregivers, as well as facilitating restorative justice circles. Across all areas of service, our volunteers continued to lead with compassion, care, and respect for human dignity.



In November 2025, the Volunteer Program hosted our annual Volunteer Dinner at Mandarin, bringing together volunteers from across the agency to celebrate their contributions, reflect on the year, and connect with one another. Titled “Cheers to Volunteers”, the event provided an opportunity to recognize the collective impact of our volunteers and express our gratitude for their ongoing dedication to supporting children, youth, and families throughout the Peel Region.





The Volunteer Program also hosted a safeTALK: Suicide Alertness for Everyone training for AYSP and Youth Justice Committee (YJC) volunteers in March 2026. We are proud to share that 16 volunteers successfully completed the training and are now equipped with the skills to recognize the signs of suicide, engage in supportive conversations, and connect individuals to appropriate supports and resources.

In April 2026, the Volunteer Program hosted our Spring Volunteer Appreciation Event at The Rec Room Square One. Centered on the theme “Rooted in Impact”, the event celebrated the sustainable growth our volunteers foster at AYSP and within their communities. Inspired by the National Volunteer Week theme “Ignite

Volunteerism” and the United Nations’ declaration of 2026 as the International Year of Volunteers for Sustainable Development, the event recognized volunteerism as an essential force for strengthening communities, fostering resilience, and driving collective progress.



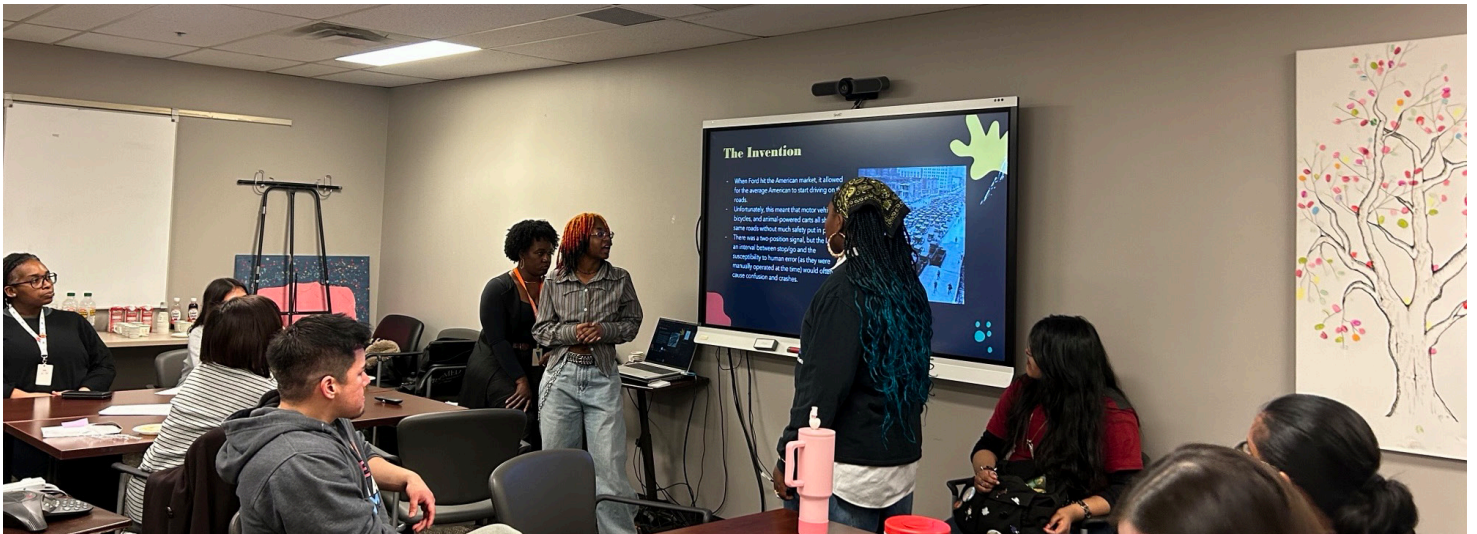
At AYSP, when we heard the word “sustainable”, we immediately thought of our volunteers because they embody this idea in such a meaningful and lasting way. Much like planting seeds and nurturing growth, our volunteers help cultivate environments where children, youth, and families can develop the skills, confidence, and support needed to reach their full potential. Through their compassion, commitment, and generosity, volunteers help build stronger, healthier, and more connected communities rooted in kindness and resilience.

Furthermore, the Youth Justice Committee Program successfully completed a volunteer recruitment cycle across the Peel, Toronto, and Dufferin regions. We are excited to welcome these new volunteers to the AYSP volunteer community and know they are in excellent hands with their respective YJC Coordinators. Their involvement will help strengthen restorative justice initiatives and further support youth and families across our service areas.



The Volunteer Program is also excited to share that the Youth Engagement Committee continues to thrive, with youth members developing their leadership skills and ensuring that youth voices are meaningfully represented within the services and systems that impact them. This year, the Committee launched an official Instagram account dedicated to highlighting youth engagement, showcasing the incredible work of our youth volunteers, and providing a platform where young people can share their perspectives and advocate for issues that matter to them. Co-developed by youth volunteers, adult allies, and the Committee’s Steering Committee, the account reflects AYSP’s commitment to meaningful youth engagement and aligns with the Quality





Standards for Youth Engagement established by the Knowledge Institute on Child and Youth Mental Health and Addictions. The launch of this platform marks an exciting milestone in creating additional opportunities for youth voice, leadership, and shared decision-making within the agency.

Our youth volunteers also were active throughout the agency, such as partnering with the AR/AO Committee to develop an internal Black History Month event in February, which included presentations, poetry reading, cultural sharing, and also a fun trivia game created by the Youth Engagement Committee!

Our Family Engagement Committee has also continued to grow, bringing together a dedicated group of parent and caregiver volunteers who contribute diverse experiences, perspectives, and skills. United by a shared commitment to ensuring that families accessing services at AYSP feel heard, connected, and not alone, members have been working hard on a caregiver-to-caregiver welcome letter that will be available in multiple languages as well.



Developed collaboratively by parent and caregiver volunteers, staff allies, and the Committee's Steering Committee, the welcome letter is intended to provide a "soft landing" for families entering services by offering encouragement, understanding, and reassurance from those with lived experience. In addition, the Family Engagement Committee finalized its mission and vision statements this year, establishing a strong foundation to guide its work and priorities moving forward.

Our Family Engagement Committee members have also provided feedback and knowledge sharing with AYSP staff, especially regarding the client satisfaction questionnaire and how to make it more accessible for parents/caregivers.



This June, the Volunteer Program also nominated two volunteers to be recognized at the annual V-Oscars hosted by Volunteer MBC. Noor Chaudhry was nominated for the Helping Hands – Mississauga Award in recognition of her consistency, reliability, and dedication demonstrated through co-facilitating DBT and TREE Youth Skills Groups over the past two years. Rajnandini (Reign) Roy was nominated for the Abeera Shahid Youth Champion Award in recognition of their efforts, leadership, and guidance as a youth volunteer on the Youth Engagement Committee, ensuring that their voice and the voices of their fellow youth are represented within AYSP. Both nominations reflect the incredible commitment, leadership, and impact of AYSP volunteers across all areas of service.

We want to thank our volunteers from all across AYSP for their incredible dedication to civic engagement and the compassion and care that they foster in our communities. Thank you as well to AYSP for your continued support of our volunteers and the Volunteer Program! It is a true privilege to be able to represent AYSP within the volunteering and civic engagement sector.

Thank You For Your Support

Ministry of Health

Ministry of Children, Community and Social Services

Public Safety Canada: Building Safer Communities Fund

Ontario Trillium Foundation

Region of Peel

Individual and Corporate Donors



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Tel: 905.890.5222 | Fax: 905.890.5230

Head Office: 160 Traders Boulevard East, Suite 100
Mississauga, ON L4Z 3K7

For more information
please visit our website: www.aysp.ca



Associated Youth Services of Peel



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@AYSPtweets

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